

As Of <= 07/06/2022

Juvenile Services Department

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner:
Bess,
Latawun (JAC);
Burgos,
Cathy (JAC);
Molina,
Cristina M. (JAC)
Department:
Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Apr '22		149	105	934	768	
		Number of Youth Released to Secure Detention	Apr '22		80	62	558	467	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Dec '21		110	95	329	322	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	May '22		92%	90%	91%	90%	
		Number of Intervention, Prevention and Outreach Services	'22 FQ2		173	138	305	275	
	Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify susbtance abuse, family, and mental health issues	Apr '22		693	440	3,698	2,845	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Apr '22		69%	80%	75%	80%	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'22 FQ2		\$3,441K	\$4,200K	\$7,203K	\$8,402K	
		Revenue: Total (Juvenile Services)	'22 FQ2		\$807K	\$4,201K	\$655K	\$8,403K	
		Positions: Full-Time Filled (JSD)	'22 FQ2		88	99	n/a	n/a	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'22 FQ2		Yes	Yes	Yes	Yes	
		Monthly Managers Meeting	Apr '22		Yes	Yes	Yes	Yes	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Apr '22		100%	100%	100%	100%	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Apr '22		100%	100%	100%	100%	
Internal	Decrease the Processing	Percentage of Detainable Youth	Apr		74%	75%	77%	75%	

	Time for Detainable and Non-Detainable Youth (JSD)	Released Within Six (6) Hours	'22						
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Apr '22		50%	65%	50%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Apr '22		100.0%	100.0%	100.0%	100.0%	
	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'22 FQ2		100%	100%	100%	100%	
		Percentage of Safety Inspection Reports completed by deadline	Apr '22		100%	100%	100%	100%	
		Review/Update accuracy of computer access credentials	Apr '22		Yes	Yes	Yes	Yes	
		Accuracy of Access Control Cards	Apr '22		Yes	Yes	Yes	Yes	
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'22 FQ2		100%	95%	100%	95%	
		Monthly Community Based Organization (CBO) Meetings	Jun '22		Yes	Yes	Yes	Yes	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Apr '22		12%	9%	7%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Dec '21		265	230	793	705	
	Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	May '22		100%	100%	100%	100%
Pre-Service Training			May '22		100%	100%	100%	100%	
Supervisory Staff Training			May '22		100%	100%	100%	100%	

[Edit Scorecard](#)

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Business Plan Priority Initiative: Enhance the Job Development and Mentoring Initiatives	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Business Plan Priority Initiative: Implement a JSD Training Center of Excellence	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority: Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Continuation of Prevention, Diversion and Outreach Services, including alternatives to secure juvenile detention	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

Provide Screenings, Assessments, and Referrals to Arrested and At Risk Youth (JSD)	Business Plan Priority Initiative: Continuation of the Young Offenders Multi-disciplinary Interventions	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Business Plan Priority Initiative: Engage the Workforce in Business Plan Implementation	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Administration and Public Information (JSD)	Business Plan Priority Initiative: Technology Enhancements to include Telehealth and Social Media Efforts	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Continuation of Juvenile Data and Trend Analyses Reporting	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	Business Plan Priority Initiative: Continuation of Juvenile Data and Trend Analyses Reporting	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Business Plan Priority Initiative: Continuation of Prevention, Diversion and Outreach Services, including alternatives to secure juvenile detention	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Total Number of Screening and Assessments administered to at-risk youth to identify substance abuse, family, and mental health issues	Business Plan Priority Initiative: Continuation of the Young Offenders Multi-disciplinary Interventions	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority Initiative: Enhance Trauma Informed Protocols, including the Identification of Human Trafficking Victims	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
Number of Intervention, Prevention and Outreach Services	Business Plan Priority Initiative: Implement a JSD Training Center of Excellence	1/21/2022	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)
	Business Plan Priority: Increase collaboration with County Departments to enhance Countywide service delivery	3/1/2021	In Progress						Burgos, Cathy (JAC); Molina, Cristina M. (JAC)